IC
InfoCamere

Innovare è Crescere

Bari office

Padua office

About us

InfoCamere is the digital innovation company for the Italian Chambers of Commerce.
We are over one thousand people, spread over four offices: Padua, Milan, Rome and Bari.
For us, innovation is knowledge that enables, is shared and is widely distributed. Every day we work with passion to translate our vision of the future into reality, to accompany businesses in their growth. We do this by investing in our human capital (People), technology platforms (Platform), working contexts (Place) and environmental policies (Planet), to anticipate the future and take a leading role in change and in sustainable development.

Our mission

Starting with management of the Business Register - the national economic database - we create technologically advanced services to support our partners and respond to the needs of businesses, professionals and citizens in the face of continual evolutions in the economic and regulatory systems. We design and develop solutions to simplify the relations between businesses and the Public Administration and ensure favourable conditions for the ongoing evolution and transformation of business activities, working to support the National System.

Technological infrastructure

InfoCamere holds and manages the Italian Chambers of Commerce information technology patrimony using a "Cloud" based in the Padua Operational Data Center*, a server farm with a low environmental impact and a high standard of security, connected to the headquarters of the Italian Chambers of Commerce via a data network that unites the entire country. In parallel to this, a second Data Center in Milan acts as a Disaster Recovery Center and second Network Access Point.

PRIMARY DC PHYSICAL AREA	1.300MQ
SUPERVISION	video surveillance · h24 x 365days/year
ELECTRICAL REDUNDANCY	UPS e Generator Units Overall power 3.800 KVA
ENERGY EFFICIENCY	1,71 / 1,5 (2018) · PUE
PHYSICAL SECURITY	Anti-intrusion, fire prevention and access control system
TOTAL STORAGE CAPACITY	> 10.000 TB
PRIMARY DC SERVER	3600 systems physical and virtual
REDUNDANT NETWORKS	CCIAA NETWORK: 4 x 10 Gbps + 10 x 1 Gbps INTERNET: 2 x 10 Gbps INTRANET PD-MI: 4 x 10 Gbps
CHAMBER OF COMMERCE WORKSTATIONS	Approx. 10.000
DAILY OPERATION	114 million
SERVICES DELIVERED AND LEVEL	154 services, with 99,97% availability

Digital Services

On behalf of the Italian Chambers of Commerce System, we provide services aimed at strengthening the competitiveness and growth of the business community and at making relations with the PA simpler and less onerous. To render our services simple, safe and intuitive to access, we develop "mobile first" solutions that promote the culture and potential of the digital identity. This gave rise to the electronic invoicing service for SMEs, the platform impresa.italia.it to access the digital drawer for businesses and the wireless token for mobile digital identity management: all latest generation solutions that work alongside consolidated services such as digital signature, Certified E-Mail and the portal impresainungiorno.gov.it to simplify access to the SUAP (One-Stop Business Advisory Centre).

Sustainability

For some time now, InfoCamere has adopted a Sustainability policy that also has a "green" and energy-efficient approach to evolution of its infrastructures and systems: from virtualisation methods, to collaboration and communication solutions, to delivery of a Cloud Computing service, all the way to installation of high density islands within its Data Centers.
A decision that has been made with the aim of reducing its energy costs, in line with the requests made by the Agency for Digital Italy to Public Administration Data Centers.
Since 2017, InfoCamere has been working on its Corporate Social Responsibility, integrating its reports with a Sustainability Report and drawing up two-year Sustainability Policies and Goal Plans. The new InfoCamere Group Sustainability Policy, while upholding the values of social, economic and environmental responsibility, stresses the principle of open innovation that is accessible to all, along with the Group's commitment to making this value widely known, so as to offer greater competitiveness for Italian businesses and respond to the needs of people and to evolutionary change.

Also in 2017, InfoCamere achieved environmental certification under ISO 14001/2015, and in 2018 the company installed a solar system at its Padua headquarters to cover part of its energy requirements using renewable energy sources.

To read our sustainability report:
www.infocamere.it/sustainability

Certain services provided by InfoCamere

- **Register of Companies:** www.registroimprese.it
- **Digital Identity:** id.infocamere.it
- **Enterprise digital drawer:** impresa.italia.it
- **SME electronic invoicing:** fatturaelettronica.infocamere.it
- **Start-up and innovative SME:** startup.registroimprese.it/
- **Network contracts:** contrattidirete.registroimprese.it
- **Productive activity single office:** impresainungiorno.gov.it
- **Civil Justice:** giustizia.infocamere.it
- **LEI – International legal entity identification:** lei-italy.infocamere.it
- **Payment Institute:** iconto.infocamere.it
- **SiBonus:** sibonus.infocamere.it
- **Digital Enterprise Points:** puntoimpresadigitale.camcom.it

The Padua Operations Data Centre complies with Tier III level of the international standard TIA-942, as requested by Agid; the Data Security Management System is ISO 27001 certified.